

Women's Health Specialists of Dallas, P.A.
Drs. Brough, Angel, Blewett, Remedios and Pero
8160 Walnut Hill Lane, Suite 200
Dallas, Texas 75231

Welcome

Thank you for choosing Women's Health Specialists of Dallas, P.A. We think you will find that we do things a bit differently – maybe even old-fashioned. Because, we believe that health care involves caring, that there's always time for a smile, and that the personal touch isn't a luxury, it's a necessity.

You will find that the physicians of Women's Health Specialists of Dallas, P.A. provide a complete range of services, including women's health, adolescent gynecology, menopause, family planning and more. We also offer the convenience of our own Surgery Center which provides convenience for our patients on certain procedures.

We also believe you should be able to get information you need easily. If you have a question, please call us at 214-363-4421, Monday through Friday, 8:30am – 5:00pm, we do close for lunch from 12:00pm – 1:00pm. For emergencies occurring after office hours and on weekends, our doctors can be reached through the answering service at 214-363-4421.

Welcome to Women's Health Specialists of Dallas, P.A. family of patients. We hope this information will help you get the most out of our services.

Prescriptions

You can get prescriptions refilled by having your pharmacy fax a request to us at 214-987-1657. It's a good idea to ask for a refill before your medication runs out. Refills cannot be approved if you have not seen the doctor in a year or more. Please allow us up to 72 hours to process your request.

Medical Questions

Our nurses will be glad to answer your medical questions during office hours. So if you have a health question or concern, don't worry, pick up the phone and call us at 214-363-4421.

Results of Laboratory Tests

At your appointment our staff will provide you with the information to access your laboratory results through our patient portal. Through the patient portal you will be able to see results, send and receive secure messages to our staff and doctors, request appointments and update your information. If your results require immediate attention or medication we will call you.

Appointments

When you call for an appointment, please tell our staff the nature of your visit and the name of your doctor. If your appointment is for a special procedure, please be sure and tell us the name of the procedure so the right amount of time can be set aside. If you are unable to keep your appointment, please contact our appointments department as soon as possible. We do require a 24 hour notice if you need to cancel or reschedule an appointment. If we do not receive a 24 hour notice then there will be a \$25 charge put to your responsibility.

On Your First Visit

Please have all of your New Patient Forms completed prior to your arrival at the office. If you are unable to complete your forms prior to your appointment then we ask that you please arrive to our office 15-20 minutes early.

Parking

Parking for our office is accessed from Walnut Hill Lane and we are located in the Margot Perot Building. There is a fee for parking and they do accept cash, check or credit/debit cards as forms of payment.

Waiting Time

We do our best to keep you from waiting too long. Sometimes emergencies can cause unforeseen delays. If our receptionist receives sufficient notice, she will call you to advise you of any delays and offer you another appointment. If you are on a tight schedule, you may want to call us before your appointment to make sure your doctor has not been delayed.

Payment Services

Please become familiar with our Financial Policies Statement. This document provides details of the specific policies for the office. A copy of this statement is available at our office and on our website. If you have any questions regarding your bill, please call 214-363-4421, Monday through Friday, from 8:30am – 4:30pm.

Insurance

We do accept most major health plans and we are always adding new health plans. Please call your insurance to verify that we are In Network with your policy.

Confidentiality

We commit to keeping your medical records confidential. The information in them will never be released to any person or organization without your written permission. You will receive a copy of our Privacy Notice at your first visit. The 'Acknowledgement Form' you will be asked to sign includes the option for you to designate the names of other people that you may want to be able to access your information (i.e. family, significant other, etc.). Copies of these forms are also available on our website.

www.whsdallas.com

Please visit our website for additional detailed information about our practice. Information you will find there include physician profiles, health information forms, and directions to the office.

Suggestions

We want to know what you think about our services. Your input helps us maintain the highest quality of patient care.